

CONTINUATION PATENT APPLICATION TRANSMITTAL

ASSISTANT COMMISSIONER FOR PATENTS
Box CPA
Washington, D.C. 20231

Transmitted herewith for filing is a Continuation Application
of Prior Application No. 08/940,549 filed 9/30/97, entitled :
Monitoring System Client For A Call Center

Inventor(s):

Enclosed are:

Continuation Patent: 36 pgs of specification (w/cover & abstract)

15 sheet(s) of 15 figures of informal drawings

Assignment of the invention to MCI Communications Corporation

PTO Form-1595

Declaration/Oath and Power of Attorney

Transmittal Letter

Postcards/EM549006325US/Certificate of Mailing

J. Wren Hunt

Wesley J. Atkinson



Monitoring System With Call Center Layout And Design Capabilities
The Filing Fee has been calculated below:

| | Number Filed | Number Extra | Rate | Fee |
|----------------------------------|--------------|--------------|-------------------------|-------------------|
| Basic Fee | | | \$790.00 | \$790.00 |
| Total Claims | 35 - 20 = | 15 | x \$22.00 | \$330.00 |
| Independent Claims | 5 - 3 = | 2 | x \$82.00 | \$164.00 |
| Multiple Dependent Claim Present | | | \$270.00 | |
| Assignment Recordation Fee | | | | \$40.00 |
| | | | Total Filing Fee | \$1,324.00 |

The Commissioner is hereby authorized to charge payment of the following fees during the pendency of this application or credit any overpayment to our Deposit Account No. 13-2491. Any extension or petition fees under 37 CFR 1.17., any filing fees under 37 CFR 1.16 for presentation of extra claims, any Additional filing fees required under 37 CFR 1.16., any patent application processing fees under 37 CFR 1.16., any fees associated with the recordation of the Assignment. A duplicate copy of this page is enclosed for the Finance Branch.

I hereby certify that this correspondence is being deposited with the United States Postal Service as "Express Mail" in an envelope addressed to:
Box CPA, Assistant Commissioner
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Dated: May 11, 1998
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EM549006325US

By:

5/11/98
Deborah Miller
Attorney for applicant(s)
Reg. No. 37,679

Send all correspondence to:
Technology Department
MCI COMMUNICATIONS CORPORATION
1133 19TH STREET, NW
WASHINGTON DC20036

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